



Important information regarding Global View/Global Transfers and accounts at HSBC Oman

Date: 24 July 2023

Dear Valued Customers,

We would like to inform you the merger between HSBC Bank Oman ("HSBC Oman") and Sohar International Bank ("Sohar International") is expected to take place on Thursday, 17 August 2023. After this date, the existing HSBC Oman entity will be dissolved, and all HSBC Oman customers will be transferred to Sohar International ("the Transfer").

For more details, you may visit [HSBC Oman website](#).

What are the impact of the Transfer on International Payments & Transfers

After 15th of August 2023, the Global View (GV), Global Transfer (GT) and Global Transfers to Family and Friends (GTFF) services for/to HSBC Oman accounts will no longer be supported.

If you have access to GV/GT/GTFF services, this means that:-

- (i) any accounts with HSBC Oman linked to the GV service on your HSBC Malaysia Online Banking, it will no longer include your account balances with HSBC Oman and any related information;
- (ii) GT or GTFF service to send remittances to account with HSBC Oman will no longer be available; and
- (iii) any saved international payees to HSBC Oman accounts under Global Transfer will no longer be available. For any future international payments

to your beneficiaries in Oman, you may make a transfer via Telegraphic Transfer on HSBC Malaysia Online Banking or visit any of our branches. Please note that [fees and charges](#) may be incurred.

For more information on the alternative payment services, please visit [HSBC Malaysia website](#).

If you need further help, you may call the numbers listed below.

Local call number: 1300 88 1388

International call number: +603 8321 5400

Operation hours: 7:30am - 9:30pm

Thank you for choosing HSBC. It's always a pleasure to serve you.

Issued by: HSBC Malaysia Berhad & HSBC Amanah Malaysia Berhad